

CUSTOMER NOTIFICATION LETTER

SUBJECT: NOTIFICATION OF PART OBSOLESCENCE

Dear Valued Customer,

Gutor is committed to ensuring that our customers and employees are kept up to date with the latest information regarding our products, systems, or process operation. As a worldwide leader in the Uninterruptible Power Supply market, we uphold our responsibility in ensuring your needs are taken care of.

With this letter, we would like to notify you that the listed part(s) below is/are obsolete and no longer available for purchase. The replacement part(s) is/are introduced as follows:

Parts Evolution

Part Number	Replaced by	Part description	Product Family
OC0083 / OC0083A / OC0083B / OC0083B-01	ON-2438A	INV IGBT MODULE 1/2 545VDC 705ARMS	XXW

Replacement Information

Replacement Method	Details	
Plug and play	☐ Backward compatible with no modification required - fit in form & function	
Modification	☐ Firmware update	
	☐ Add on Accessories	
	☒ Modification of other components	Required to disable crowbar PCB & other minor reconfigurations

Recommendation to customer

- ☐ Immediate Replacement
☒ Planned Replacement during next maintenance cycle

Kindly contact your local service support for any questions or queries.

Sincerely,
Wettingen, **07.10.2026**



Reem Elkerwash
Gutor Services Marketing