

2025-04-04

Dear business partner,

Thank you for your confidence in Knick products. As a manufacturer of high-quality measurement products, we attach great importance to quality and sustainability. With our products you have made a good choice and secured your investment in the long term. Proof of this is the fact that Knick devices have been successfully used by our customers, in some cases for more than 20 years.

With this letter we would like to officially inform you about the **introduction** of our new **Memosens II by Knick** pH, ORP and combination sensors.

Affected products

We introduce the new sensors in three steps:

First step:

- SE554X/^a-AMSN-B1
- SE555X/^a-AMSN-B1
- SE555X/^a-NMSN-B1
- SE558X/^a-NMSN-B1
- SE565X/^a-NMSN-B1
- SE571X/^a-NMSN-B1
- ^a) Length 1 (120 mm) and length 2 (225 mm)

Second step:

- SE515N/1-NMSN-B1
- SE554X/^a-NMSN-B1
- SE559X/^a-NMSN-B1
- SE564X/^b-NMSN-B1
- ^a) Length 1 (120 mm) and length 2 (225 mm)
- ^b) Length 1 (120 mm), length 2 (225 mm), length 4 (425 mm)

Third step:

- SE554X/^c-NMSN-B1
- SE555X/^c-NMSN-B1
- SE557X/^b-NMS*-B1
- SE560X/1-NMSN-B1
- ^b) Length 1 (120 mm), length 2 (225 mm), length 4 (425 mm)
- ^c) Length 3 (325 mm) and length 4 (425 mm)
- * N (middle impedance glass), H (high impedance glass)

AM000536

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Managing Director: Marcus Knick

Cause of change

We are introducing new Memosens electronics to the sensors you are familiar with. This enables us to offer our proven and powerful sensors in a future-proof way.

Memosens II by Knick sensors are fully compatible with the previous Memosens sensors. Our manufacturer's declaration in the appendix confirms this.

Regulatory requirements oblige us to label sensors with new electronics with a suffix (ending -B1). All relevant documents such as operating instructions and certificates are available for Memosens II by Knick sensors in the usual form.

Changeover period

We will introduce the new sensors in three steps:

- Step 1 on September 1st, 2025
- Step 2 on February 1st, 2026
- Step 3 on March 1st, 2026

Sensor orders you placed after the respective changeover date will be adjusted accordingly. You will automatically be supplied with the new Memosens II by Knick sensor types.

Changeover on September 1st, 2025

Product name current	Order number current	Product name Memosens II by Knick, new	Order number Memosens II by Knick, new
SE555X/1-NMSN	76247	SE555X/1-NMSN-B1	100198
SE555X/2-NMSN	76248	SE555X/2-NMSN-B1	100199
SE555X/1-AMSN	91272	SE555X/1-AMSN-B1	100227
SE555X/2-AMSN	91273	SE555X/2-AMSN-B1	100228
SE554X/1-AMSN	91274	SE554X/1-AMSN-B1	100225
SE554X/2-AMSN	91275	SE554X/2-AMSN-B1	100226
SE558X/1-NMSN	85606	SE558X/1-NMSN-B1	100206
SE558X/2-NMSN	85607	SE558X/2-NMSN-B1	100207
SE565X/1-NMSN	84137	SE565X/1-NMSN-B1	100223
SE565X/2-NMSN	84149	SE565X/2-NMSN-B1	100224
SE571X/1-NMSN	87804	SE571X/1-NMSN-B1	100208
SE571X/2-NMSN	88729	SE571X/2-NMSN-B1	100209

The Memosens sensors from this changeover step are available as follows:

Last time order, LTO 08/31/2025 or while stocks last

Last time delivery, LTD 11/30/2025 or while stocks last

Changeover on February 1st, 2026

Product name current	Order number current	Product name Memosens II by Knick, new	Order number Memosens II by Knick, new
SE515/1-MS	80694	SE515N/1-NMSN-B1	100210
SE554X/1-NMSN	76245	SE554X/1-NMSN-B1	100202
SE554X/2-NMSN	76246	SE554X/2-NMSN-B1	100203
SE559X/1-NMSN	76249	SE559X/1-NMSN-B1	100211
SE559X/2-NMSN	76250	SE559X/2-NMSN-B1	100212
SE564X/1-NMSN	81770	SE564X/1-NMSN-B1	100219
SE564X/2-NMSN	81771	SE564X/2-NMSN-B1	100220
SE564X/4-NMSN	96889	SE564X/4-NMSN-B1	100222

The Memosens sensors from this changeover step are available as follows:

Last time order, LTO 01/31/2026 or while stocks last

Last time delivery, LTD 04/30/2026 or while stocks last

Changeover on March 1st, 2026

Product name current	Order number current	Product name Memosens II by Knick, new	Order number Memosens II by Knick, new
SE555X/3-NMSN	81869	SE555X/3-NMSN-B1	100200
SE555X/4-NMSN	82777	SE555X/4-NMSN-B1	100201
SE554X/3-NMSN	85612	SE554X/3-NMSN-B1	100204
SE554X/4-NMSN	85613	SE554X/4-NMSN-B1	100205
SE557X/1-NMSN	83270	SE557X/1-NMSN-B1	100213
SE557X/2-NMSN	83282	SE557X/2-NMSN-B1	100214
SE557X/4-NMSN	83051	SE557X/4-NMSN-B1	100215
SE557X/1-NMSH	82006	SE557X/1-NMSH-B1	100216
SE557X/2-NMSH	82007	SE557X/2-NMSH-B1	100217
SE560X/1-NMSN	87947	SE560X/1-NMSN-B1	100218

The Memosens sensors from this changeover step are available as follows:

Last time order, LTO 02/28/2026 or while stocks last

Last time delivery, LTD 05/31/2026 or while stocks last

Need for action by the customer

Please update the article numbers of the sensors in your ERP system on the changeover date.

If it is currently difficult for you to switch to Memosens II by Knick sensors, e.g. because you need to adapt internal processes first, please let us know as soon as possible, at the latest by the LTO (last time order) date. This is the only way we will be able to deliver the current sensors to you by the LTD (last time delivery) date.

After the LTD date, we will only deliver Memosens II by Knick sensors.

All Memosens II by Knick sensors are delivered with:

- Operating instructions in German and English
- EU Declaration of Conformity
- Quality certificate
- Control drawing for ATEX, IECEx, cFMus

Operating instructions in other languages can be downloaded from our homepage www.knick.de

Contact

If you have any questions, please contact us via telephone at +49 3080191-0 or via e-mail at support@knick.de.

Knick Elektronische Messgeräte GmbH & Co. KG

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Attachement

TX250207A - Confirmation of the compatibility of digital sensors from Knick

(The attachment will be sent together with this letter.)