Jabsco 23920 Run Dry Flexible Impeller Utility Pump

a xylem brand

Distributor Information

Motor Rationalization

To: Our valued customers

Continuous improvement is a constant goal for Xylem and we take this opportunity to advise you of a change we are making to our 23920 run-dry Utility Puppy 2000 & 3000 range. In order to maintain long term supply, these pumps in future will be supplied with different motors.

The utmost care has been taken to ensure minimal end user impact whilst maintaining the key feature of the pump; once primed, its ability to run dry for up to 20 minutes undamaged*.

We are introducing revised part numbers to allow identification between old and new products as follows:

23920-2403 : Utility Puppy 2000 12V BSP → **23920-2423**
23920-2503 : Utility Puppy 2000 24V BSP → **23920-2523**

23920-9403 : Utility Puppy 2000 12V NPT → **23920-9423**
23920-9503 : Utility Puppy 2000 24V NPT → **23920-9523**

23920-2213 : Utility Puppy 3000 12V BSP → **23920-2223**
23920-2313 : Utility Puppy 3000 24V BSP → **23920-2323**

23920-9213 : Utility Puppy 3000 12V NPT → **23920-9223**
23920-9313 : Utility Puppy 3000 12V NPT → **23920-9323**

Product Availability

We shall be introducing the new range from mid-July 2016 as the stocks of existing motors deplete for the current range and expect full transition to have occurred by the end of 2016. Orders will be automatically substituted for the new model if there is no availability of the old version.

Documentation Availability

Revised pump datasheets are currently being produced and will be available during July 2016.

Performance Comparison

The Utility Puppy 2000 now shares its power and hydraulic performance characteristics with the Commercial Duty Water Puppy 23680 range, with the Utility Puppy 3000 sharing the characteristics of the Maxi Puppy 3000.

Motor source	Old	New
Foot mounting pitch	Current	As per Current
Foot to port distance	Current	6mm closer
Foot to pump centre line	Current	8.5mm taller
Overall length	Current	18mm shorter
Flow	32lpm (spec 32lpm @ 10ft head)	30lpm (spec 32lpm 10ft head)
Running Current draw	Current	15% less
Locked rotor current	50A	50A
Continuous Running	Yes	Yes

The above data applies to the Utility Puppy 2000. Utility Puppy 3000 changes are less marked.

Bob Dhanjal. –FIP/Lobe product manager 29th June 2016.

*This ability is achieved through the unique design which allows a small amount of pumped fluid to lubricate the nitrile impeller for a limited time after the fluid feed source has dried up.

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